



## **GENERAL TERMS AND CONDITIONS**

### **- Bookings 2019 – attached to fact sheet with Bar Rates -**

Prices are subject to change without notice

Generally rates are inclusive of: 10% VAT, breakfast, evening aperitivo offered by the house.

#### **CHILDREN and 3° BED**

No supplement is requested for children aged less than 4 y.o., staying in the same room as parents. On request, a baby crib can be placed only in prestige rooms and in suites. 3° bed for children aged more than 5 y.o. is possible with supplement of 80,00 € /night, only in suites with a sofa bed without headboard and railings.

#### **PETS**

Small pets, under the weight of 5 kg, are allowed with a daily supplement of € 60,00.

#### **INDIVIDUAL BOOKINGS (till 3 rooms together):**

##### **GUARANTEE**

A credit card number together with the expiry date is requested as reservation's guarantee.

##### **DEPOSIT for Best Available Rate**

14 days before arrival date the full amount for the stay will be charged on the credit card.

##### **CANCELLATION POLICY for Best Available Rate**

- no charge for written cancellations received maximum 15 days before the arriving date;
- charge of the full amount for the stay (100%), for cancellations 14 days or less before the arriving date, for no-show on the date of arrival, for early departure.

##### **DEPOSIT for BAR Non-Refund**

The full amount for the stay will be charged on the credit card given.

##### **CANCELLATION POLICY for BAR Non-Refund**

- This rate is non refundable. Charge of the full amount for the stay (100%) will be applied, in case on cancellation, no-show on the date of arrival and early departure, at any time before the booking.



## **GROUP BOOKINGS (from 4 rooms together):**

### **CONFIRMATION and DEPOSIT:**

Booking will be confirmed only by the payment of 30% deposit non refundable.  
Balance will be due 14 days prior the arrival.

### **CANCELLATION POLICY**

- 50% penalty for written cancellations (even of 1 room of the group) received from 15 days before the arriving date;
- charge of the full amount for the stay (100%), for cancellations 14 days or less before the arriving date, for no-show on the date of arrival, for early departure.

### **CHECK IN – CHECK OUT**

Check in at 15:00.

Check out at 12:00. Late Checkout upon availability till 16:00 at the charge of 50% daily rate. Later than 16:00 100% daily rate is charged.